



*“Keith is a first class IT Strategy and Business Transformation Executive, it has been a pleasure to work with him on the new Terminal 2 at Heathrow Airport Limited, where he has successfully fulfilled this role whilst working for Cap Gemini. He builds good and strong relationships and also provides clear leadership and motivation to his team.*

*Furthermore he understands the business imperatives of getting things done quickly, to standard, within the complex contractual, operational and cost constraints of the T2 programme. I have no hesitation in recommending Keith, it has been a pleasure to work with him and I look forward to the time when we can work together again...”*

Adam Melhuish

Strategic Risk and Quality  
Heathrow Airport Ltd

*“Keith was recommended to us as a no-nonsense, 'just get it done' consultant but that sells him short as he was able to visualise what we needed and take us all on a journey that bound our businesses together in a more efficient and cost effective way. He gets people excited about the art of the possible and gives them the tools to succeed; in short he really cares about what he does”*

Tom Bateman

Angel Investor & COO



## Keith Batterham

Innovation, Transformation & Turnaround Leadership

Keith has extensive international experience and has a reputation for building and leading world-class, geographically and culturally diverse, teams to drive complex transformational IT and business change. He is a passionate advocate of improvement and innovation, is outcome focused and delivers exceptional results. Preferring a hands-on approach, Keith brings out the best in teams through a combination of mentoring, improving effectiveness and efficiency along with the pragmatic application of frameworks.

### TRANSFORMATION

- Designed, built and led delivery, operations and shared service teams; embedding core values of delivery excellence, innovation and continual improvement.
- Incorporated CMMI principles into the business management system of a major UK based systems integrator to differentiate themselves in a crowded market.
- Migrated one of the World's largest SAP estates and connected systems from a pair of traditional datacentres into a hybrid cloud environment, increasing resource flexibility and saving more than £15m per annum.

### DELIVERY

- Achieved cost savings and data quality improvements through platform consolidation, changes to customer onboarding and collaborative working with credit reference agencies.
- Defined and implemented an updated IT operating model and procedures following significant growth through acquisition, delivering more than £4m in savings through licensing review and consolidation of application and infrastructure.
- Designed and executed a set of service consolidations along with space and location reviews, rationalisation and moves for a large NHS acute Trust saving more than £2m per annum

### RELATIONSHIPS

- Extensive CxO advisory and active member of the BCS including rewriting the account and relationship components of SFI Av6.

### EDUCATION, RECOGNITION & INTERESTS

MEng Microelectronic Engineering, University of Greenwich

MBA Information Systems, University of Liverpool