



“Keith did a great job leading and successfully delivering the IT enablement of Heathrow Terminal 2, going the extra mile in mentoring the delivery team and fostering a 'can do' approach in a very challenging environment. He genuinely cares about delivering excellence as well as giving his staff the confidence to become the best they can be, always approaching the inevitable challenges with a pragmatic yet authoritative manner”

Steve Gibbons

VP Infrastructure, Capgemini



“Keith drove business change in the professional services organisation, increasing customer focus and greater commercial orientation. With an initial brief to bring leadership to the major contract relationships secured within the UK and Europe Keith's leadership made an immediately positive impact on the business”

Kevin Sharp

SVP Sales (EMEA), Daon



Keith Batterham

Interim CDO, Recovery Specialist & Growth Hacker

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Keith has extensive international experience and has a reputation for building and leading world-class, geographically and culturally diverse, teams to drive complex transformational IT and business change. He is a passionate advocate of improvement and innovation, is outcome focused and delivers exceptional results. Preferring a hands-on approach, Keith brings out the best in teams through a combination of mentoring, improving effectiveness and efficiency along with the pragmatic application of frameworks

TRANSFORMATION

- Designed, built and led delivery, operations and shared service teams; embedding core values of delivery excellence, innovation and continual improvement
- Incorporated CMMI principles into the business management system of a major UK based systems integrator to differentiate themselves in a crowded market
- Migrated one of the World's largest SAP estates and connected systems from a pair of traditional datacentres into a hybrid cloud environment, increasing resource flexibility and saving more than £15m per annum

DELIVERY

- Achieved cost savings and data quality improvements through platform consolidation, changes to customer onboarding and collaborative working with credit reference agencies
- Defined and implemented an updated IT operating model and procedures following significant growth through acquisition, delivering more than £4m in savings through licensing review and consolidation of application and infrastructure
- Designed and executed a set of service consolidations along with space and location reviews, rationalisation and moves for a large NHS acute Trust saving more than £2m per annum

RELATIONSHIPS

- Extensive CxO advisory and active member of the BCS including rewriting the account and relationship components of SFIAv6

EDUCATION, RECOGNITION & INTERESTS

- MEng Microelectronic Engineering, University of Greenwich
- MBA Information Systems, University of Liverpool
- 2x BCS Medallist for defining and implementing eGIF