



“Suraj is a proven, highly successful business transformation and delivery leader, who understands exactly what financial institutions need to do to pivot their businesses (both people and IT) to a cloud based future. He successfully implemented and delivered such a programme for me at Monitise in 2016”

Will Jones MD, Monitise



“Suraj, diligently demonstrated proven, robust skills in successfully leading the transition of people and processes during the strategic outsource of our IT business platform ”

Lee Cameron CEO, Monitise



“Suraj gets things done. He is cool under pressure, a strong problem solver and highly committed. He connects well with stakeholders, manages his team well and is well regarded by all he works with.

I have always had the utmost confidence in Suraj to deliver change and transformation. In the time, we worked together, he regularly went above and beyond to make things happen”

*Simon Williams,
Head of IT, Lehman Brother*



Suraj Bithal

Interim Head of IT Transformation

Suraj has worked Globally and has held Senior IT leadership positions at companies including Lehman Brothers, Lehman in Administration and Monitise. He understands that Transformational Leadership is not just about IT , but also Business Change and relishes the opportunity to work across business units and teams, increase productivity, increase revenues, decrease spend and simply bring to the table a more lean and efficient operating model ready for the new company era. Very much with a people empowerment and hands-on approach, Suraj excels at gaining accomplishment from maximizing the impact from talented folk by creating a vision and strategy as well as helping embed a vibrant culture

TRANSFORMATION

- Restructured IT Operating models for two major finance sector clients
- Implemented Agile IT Operational support – maneuvering away from legacy support models.
- Downsized and simplified a legacy 4000+ server estate to 400 utilizing cloud and virtualized technologies.
- Successfully transitioned and program led two major service outsource deals worth a combined £11m, producing a save of over £5m.
- Accomplished the successful business transformation of a legacy hardware IT environment to a fully functional cloud based strategy

DELIVERY

- Led the technology team for a pioneering mobile payments technology company in the UK
- Implemented and embedded ITSM and Service now workflows as part of a critical transition.
- Managed and led the people restructuring of a 100+ Service Delivery department. This included TUPE and Staff reduction initiatives.

RELATIONSHIPS

- Membership of Global Transition, Service Delivery and senior executive committees, and CxO advisory for group and external companies

EDUCATION, RECOGNITION & INTERESTS

BA (Hons) Business, Sunderland University, Sunderland
A Levels – Mathematics, Economics and English